

Privacy Policy

TIMES MOBILITY CO., LTD. (hereinafter the "Company") is a company that continues to take on new challenges in order to enrich people, communities, and society by providing an abundance of attractive businesses by responding to the changing times and realizing suitable comfort in anticipation of future changes. Under our slogan "We make life better," we recognize the seriousness of recent incidents, such as the leakage and unauthorized distribution of personal information, as well as the importance of protecting personal information and addressing related risks, and we consider these to be important topics of management.

Considering the protection of personal information (hereinafter, this includes individual numbers and personal information containing individual numbers) entrusted to us by customers and others, as well as personal information and employee information (including individual numbers and personal information containing individual numbers) collected by the Company to be of utmost importance, we hereby establish the following Privacy Policy specifying our policies and management systems related to personal information protection in conformity with Japanese Industrial Standards (JIS Q 15001), based on the spirit of compliance.

In handling personal information, the Company executives and all employees shall strive to protect and control personal information properly in accordance with these policies and management systems.

- 1. In handling personal information, the Company shall apply appropriate management rules to each process of collecting, using, providing, and entrusting information to outside parties in accordance with the above management systems as they apply to the content of individual operations.**
- 2. In handling personal information, the Company shall make its purposes of use clear in advance, collect it through appropriate means, and keep its content accurate and up to date.**
 - (1) Personal information that does not contain individual numbers
 - Such information shall not be used beyond the scope of the purpose of use to which customers have consented.
 - In principle, such information shall not be provided to third parties (except when the customer has consented thereto or when authorized by law).
 - (2) Personal information containing individual numbers
 - Such information shall not be used beyond the scope of the purpose of use authorized by law.
 - Such information shall not be provided to third parties (except when authorized by law).

The Company shall take measures as necessary to implement these policies.

- 3. In addition to the JIS standard noted above, the Company's protection of personal information also shall comply with the Act on the Use of Numbers to Identify a Specific Individual in Administrative Procedures, the Act on the Protection of Personal Information, and other applicable laws and regulations, guidelines established by the Japanese government, and other relevant standards established by the relevant administrative agencies.**
- 4. The Company deeply recognizes risks, such as those of unauthorized access to, leakage of, loss of, and damage to the personal information it holds and shall implement appropriate preventive and corrective measures regarding these risks.**
- 5. The Company shall establish a contact point and procedures for handling various demands and complaints from customers regarding personal information, and it shall respond swiftly and sincerely to such demands and complaints.**
- 6. The Company shall review its Privacy Management System continually in light of the needs of today's information society, and in the event of any relevant changes in technological or social conditions, it shall revise the system to improve its efficacy.**
- 7. The Company shall implement the necessary and appropriate security measures to control and prevent incidents, such as leakage of, loss of, or damage to customers' individual numbers or personal information containing individual numbers.**

Established April 1st, 2015

Updated November 1st, 2019

TIMES MOBILITY CO., LTD.

President Norifumi KAWAKAMI

[Contact information for questions, inquiries, complaints, and consultation regarding the content of the Privacy Policy and handling of personal information]

PARK24 GROUP Privacy Policy Department

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※Please note that telephone inquiries may be recorded for purposes of confirming their content.