

Handling of Personal Information

TIMES MOBILITY CO., LTD. (hereinafter the "Company") handles personal information (except as specified otherwise, hereinafter this includes individual numbers and personal information containing individual numbers) entrusted to or collected by it as described below.

[1] Types of Personal Information and Purposes of Use

(1) Purposes of use of personal information not containing individual numbers

Types of personal information	Purpose of use
a) Personal information of users of services	1. To provide and manage various services applied for
	2. To confirm the identity of applicants for products or services handled by the PARK24 Group, to automatically display member information on various application pages, to provide the products or services applied for, to settle payment of proceeds, to provide follow-up services, and for other purposes of execution of transactions
	3. To provide information concerning subjects, such as products, services, and benefits provided by the PARK24 Group and its partners, and other recommended information (e.g., via direct mail, email newsletters, and information provided over the counter)
	4. For purposes of marketing activities related to products, services, etc. provided by the PARK24 Group and its partners (e.g., in surveys, promotional campaigns, sending of rewards, and analysis of purchases)
b) Personal information of owners	1. For the purposes of the development and management of parking lots and operation of membership organizations for owners (e.g., providing information on seminars)

of parking lots and other land	2. To provide information concerning subjects, such as products, services, and benefits provided by the PARK24 Group and its partners, and other recommended information (e.g., via direct mail, email newsletters, and information provided over the counter)
	3. For purposes of marketing activities related to products, services, etc. provided by the PARK24 Group and its partners (e.g., in surveys, promotional campaigns, sending of rewards, and analysis of purchases)
c) Personal information concerning those who have made inquiries or requested materials concerning services or the Company	To investigate the content of inquiries and respond to them, provide related materials, etc.
d) Personal information on trading partners	For purposes of the conclusion, performance, and management of contracts
e) Personal information on employees	To execute operations, such as human-resources management, labor management, and health and safety management, as well as other similar operations
f) Information collected from security cameras and similar devices	For operations-management and security purposes

In addition to the above, personal information may be used for other purposes indicated clearly at the time the information is collected.

(2) Purposes of use of individual numbers and personal information containing individual numbers

Types of personal information	Purpose of use
a) Personal information on owners of parking lots and other land	For purposes of administration of preparation of payment records for remuneration etc., administration of preparation of payment records for charges for use of real estate etc., and administration of preparation of payment records for the prices of purchase of real estate etc.
b) Personal information on trading partners	For purposes of administration of preparation of payment records for remuneration etc., administration of preparation of payment records for charges for use of real estate etc., and administration of preparation of payment records for the prices of purchase of real estate etc.
c) Personal information on employees	For purposes of administration of preparation of withholding tax certificates for salary and retirement income, administration of notices related to employment insurance and workers' compensation insurance, administration of notices related to health insurance and corporate employees' pension insurance, and administration of notices related to type-three insured persons under the National Pension System
d) Personal information on employees using the Company's asset-building home/annuity savings plans	For administration of application forms and notices, and submittal of application forms, related to asset-building home/annuity savings plans

[2] Joint Use of Personal Information

As described below, the Company may use the following personal information jointly within the PARK24 Group:

- The personal information described under [1] (1) a)-d) above

· Personal information entrusted to or collected by the Company separately by providing notice that it will be jointly used and obtaining consent thereto

(Each of the cases above does not include personal information containing individual numbers or personal information collected through entrustment.)

Item	Details
Items of personal information subject to joint use	Name, date of birth, gender, occupation, address, telephone number, email address, service usage history, other items necessary to achieve the purposes of use
Scope of joint users	<p>Companies in the PARK24 Group (see the website below), not including overseas corporations</p> <p>https://www.park24.co.jp/company/about/group.html</p>
Purposes of joint use	<p>1. To confirm the identity of applicants for products or services handled by the PARK24 Group, to display automatically members information on various application pages, to provide the products or services applied for, to settle payment of proceeds, to provide follow-up services, and for other purposes of execution of transactions</p>
	<p>2. To provide information concerning subjects, such as products, services, and benefits provided by the PARK24 Group and its partners, and other recommended information (e.g., via direct mail, email newsletters, and information provided over the counter)</p>
	<p>3. For purposes of marketing activities related to products, services, etc. provided by the PARK24 Group and its partners (e.g., in surveys, promotional campaigns, sending of rewards, and analysis of purchases)</p>
	<p>4. To investigate the content of inquiries and respond to them, provide related materials, etc.</p>

Name of party responsible for management of personal information	TIMES MOBILITY CO., LTD.
Methods of collection	Orally (e.g., by telephone, in person), via Web forms, in contracts, application forms, questionnaires, business cards, and other documents (including records prepared through electronic, electromagnetic, and other methods)

[3] Handling of Personal Information Containing Credit Card Information

The purposes for which the Company collects personal information containing credit card information (i.e., cardholder names, card numbers, and expiration dates) from customers (hereinafter "credit card information etc."), the names of parties collecting and provided with credit card information etc., and the retention period for such information are described below.

Item	Details
Purpose of use	1. To settle payment of proceeds for services provided
	2. To respond to inquiries concerning credit card settlement
Name of party collecting information	TIMES MOBILITY CO., LTD.
Names of parties provided with information	Various settlement businesses and settlement agencies, including the credit card issuers, used when customers pay by credit card

Retention period	The computer systems of settlement agencies are used to process credit card payments. Credit card information is not retained on the Company's computer systems. However, when credit card information etc. is provided via paper media when applying to pay by credit card, such information is retained within the Company for a certain period of time for use in responding to inquiries regarding payment by credit card and then disposed of once the Company has determined that it no longer is needed.
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[4] Providing Personal Information to Third Parties

The Company shall not provide the personal information it has collected to any third parties, except in the following cases.

- (1) When the individual concerned by the information has consented to such provision
- (2) When required under laws or regulations
- (3) When necessary to protect human life, safety, or property, and it would be difficult to obtain the consent of the individual concerned
- (4) When necessary to cooperate in the performance, by a national or local government agency or a party acting on its behalf, of operations stipulated in laws or regulations, and obtaining the consent of the individual concerned could impede the performance of such operations
- (5) When entrusting such information to third parties to an extent necessary to achieve the purposes of use
- (6) In connection with succession of business operations due to a merger or other reason
- (7) In cases that qualify as joint use under [2] above

[5] Entrustment

The Company may, after implementing the appropriate protective measures, entrust personal information entrusted to or collected by it to companies in the PARK24 Group (<https://www.park24.co.jp/company/about/group.html>, except overseas corporations) and other third parties, within the extent of the purposes of use under [1] above.

[6] Optional Nature of Provision of Personal Information

Provision of personal information requested by the Company is optional. However, failure to provide personal information may mean that some or all of the services provided by the Company may not be used.

[7] Audio Recording of Personal Information by Telephone

Please note that the Company may record telephone calls for the purposes of accurately ascertaining information, such as the content of customer opinions and requests and for future service improvements.

[8] Contact Information for Inquiries, Complaints, or Consultation

Please direct any inquiries, complaints, or consultation regarding the Company's handling of personal information to the following contact point.

PARK24 Group Personal Information Protection (TEL : 03-6747-8131 FAX : 03-6747-8132)

TIMES MOBILITY CO., LTD.

Personal Information Protection Manager (TEL : 03-6747-8131 FAX : 03-6747-8132)