

Times CAR RENTAL Terms and Conditions:

Comparison of New vs. Old Terms and Conditions (revised April 1, 2026)

	[New Text]	[Previous Text]
Article 13	(4) The Company may offset obligations under <u>(1) and (2) or (3)</u> pursuant to the provisions of the preceding article.	(4) The Company may offset obligations under Subparagraphs (1) and (2) or Subparagraph (3) pursuant to the provisions of the preceding article.
Article 16 4.	(4) The Company may offset obligations under <u>(1) and (2) or (3)</u> pursuant to the provisions of Article 12.	(4) The Company may offset obligations under Subparagraphs (1) and (2) or Subparagraph (3) pursuant to the provisions of Article 12
Article 33 3.	(1) Items Left Behind that have no property value or items that are in danger of spoiling, are dangerous, or are difficult to store on a continuous basis shall be stored for three (3) days, including the day the items have been recovered, and shall be disposed of if their owner does not apply to collect them during such period. <u>Provided, however, that Items Left Behind that are difficult or dangerous to store for three (3) days (including but not limited to batteries that may explode or self-ignite) may be disposed of immediately.</u>	(1) Items Left Behind that have no property value, or items which are in danger of spoiling, are dangerous, or are difficult to be stored on a continuous basis, shall be stored for three (3) days including the day the items have been recovered, and shall be disposed of if their owner does not apply to collect them during such period.
Article 36	Article 36: Handling of <u>User</u> Information	Article 36: Handling of Personal Information
Article 36	<p>3. The Company shall use the Renter's or the Driver's personal information acquired from the Renter and information obtained from use of the Service by the Renter or the Driver (<u>including various information specified in Articles 37 and 38, and hereinafter referred to as "Usage Information," and personal information and Usage Information are hereinafter collectively referred to as "User Information"</u>) for the purposes provided in the following items.</p> <p>(1) For an examination when concluding the Rental Agreement, identification, automatic indication in displays of various applications, provision of reservation and rental services, issuance of rental certificate, settlement of rental fees, record management of vehicle rentals, grant of benefits, and implementation of other transactions (However, when a joint user handles information on the Renter or the Driver for the joint use of information as described in in Paragraph 8, this refers to use within the scope necessary for the content of the contract with the Renter or the Driver and execution thereof)</p>	<p>3. The Company shall use the Renter's or the Driver's personal information acquired from the Renter and information obtained from use of the Service by the Renter or the Driver (hereinafter referred to as "Usage Information") for the purposes provided in the following items.</p> <p>(1) For examination when concluding the Rental Agreement, identification, automatic indication of the information of the Renter or the Driver in displays of various applications, provision of reservation and rental services, issuance of rental certificate, settlement of rental fees, record management of vehicle rentals, grant of benefits, and implementation of other transactions (However, when a joint user handles information on the Renter or the Driver for the joint use of information as described in in Paragraph 8, this refers to use within the scope necessary for the content of the contract with the Renter or the Driver and execution thereof);</p>

Article 36	4. The Company shall not provide <u>User Information</u> to any third party, except in the following cases, or when it has obtained the consent of the individual concerned or as authorized by laws or regulations:	4. The Company shall not provide personal information or information on usage to any third party, except in the following cases, or when it has obtained the consent of the individual concerned or as authorized by laws or regulations:
Article 36 4.	(2) Items of personal information provided Name, address, telephone number, and other information requested by expressway operating companies for the purposes described in the preceding paragraph	(2) Items of personal information provided Name, address, telephone no. (and other information requested by expressway operating companies for the purposes described in the preceding paragraph)
Article 36	5. The Company may entrust the <u>User Information</u> it possesses or has collected to third parties within the extent of the purposes of use in Paragraph 3 after implementing the appropriate protective measures. When entrusting the handling of <u>User Information</u> , the Company shall choose appropriate subcontractors and implement the necessary and appropriate supervisory measures.	5. The Company may entrust the personal information it possesses or has collected to third parties within the extent of the purposes of use in Paragraph 3 after implementing the appropriate protective measures. When entrusting the handling of personal information, the Company shall choose appropriate subcontractors and implement the necessary and appropriate supervisory measures.
Article 36	6. When the Company has received, from the individual concerned or that individual's agent, a request for (1) notification of the purposes of use, (2) disclosure, (3) correction, (4) addition, (5) partial deletion, (6) suspension of use, (7) full deletion, (8) suspension of provision to third parties, or (9) disclosure of records of provision to third parties <u>regarding</u> the personal <u>data</u> it holds, the Company shall respond in accordance with the guidelines described under the [Procedures for Requesting Disclosure of Personal Information <u>and Other Procedures</u>] <Address inquiries to> PARK24 GROUP, attn.: Privacy; E-mail: kojinjoho@park24.co.jp	6. When the Company has received, from the individual concerned or that individual's agent, a request for (1) notification of the purposes of use, (2) disclosure, (3) correction, (4) addition, (5) partial deletion, (6) suspension of use, (7) full deletion, (8) suspension of provision to third parties, or (9) disclosure of records of provision to third parties regarding the personal information it holds, the Company shall respond in accordance with the guidelines described under the Procedures for Requesting Disclosure of Personal Information. <Address inquiries to> PARK24 GROUP, attn.: Privacy; E-mail: kojinjoho@park24.co.jp
Article 36	8. The Company may engage in the joint use of <u>User Information</u> provided to it. See the Privacy Policy and the policy for the Handling of Personal Information (hereinafter referred to collectively as the "Privacy Policy") published on the Company's website (https://www.timesmobi.co.jp/) for information concerning joint use.	8. The Company may engage in joint use of personal information and Usage Information provided to it. See the Privacy Policy and the policy for the Handling of Personal Information (referred to collectively as "Privacy Policy" hereinafter) published on the Company's website (http://www.timesmobi.co.jp/) for information concerning joint use.

Article 36	12. Information (hereinafter referred to as " <u>User Information</u> ") acquired through the Renter's use of the Company's services, including the information indicated below, may be used continuously by the Company or provided to the parties below for the following purposes. In providing <u>User</u> information, the Company shall implement data anonymization so that specific individuals cannot be identified from the <u>User</u> Information.	12. Information (hereinafter referred to as "Usage Information") acquired through the Renter's use of the Company's services, including the information indicated below, may be used continuously by the Company or provided to the parties below for the following purposes. In providing information, the Company shall implement data anonymization so that specific individuals cannot be identified from the Usage Information.
Article 36	<u>14. In addition to the provisions set forth in this article, in Articles 37, 38, and 42, additional purposes of use, retention period, and other matters for handling of the Usage Information by In-vehicle Equipment, dash cam, automobile manufacturer, or other means shall be stipulated. Provisions of each article shall apply in addition to the provisions of this article (provided, however, that Article 42 shall apply only to the information received by the Company and linked with User Information).</u>	(Added)
Article 37	Article 37: The Company's handling of information <u>recorded by In-vehicle Equipment</u>	Article 37: The Company's handling of usage information
Article 37	1. The Renter and the Driver shall unconditionally agree that when the Rental Car is equipped with a global positioning system or other in-vehicle equipment (hereinafter referred to as "In-vehicle Equipment"), usage information (information concerning the status of the Rental Car, such as real-time position, routes traveled, time of use, mileage, acceleration/deceleration, and maximum speed, as well as impact detection and control information) is recorded in the system designated by the Company, and that the Company shall use such records (including <u>the personal information of the renter and driver</u>) in the following cases.	1. The Renter and the Driver shall unconditionally agree that when the Rental Car is equipped with a global positioning system or others in-vehicle equipment (hereinafter referred to as "In-vehicle Equipment"), usage information (information concerning the status of the Rental Car, such as real-time position, routes traveled, time of use, mileage, acceleration/deceleration, and maximum speed, as well as impact detection and control information) is recorded in the system designated by the Company, and that the Company shall use such records (including Usage Information) in the following cases.
Article 37 1.	<u>(Deleted)</u>	(5) Cases where the Company shall use the records for marketing analysis in order to increase the satisfaction of renters, drivers, and other customers, such as for the improvement of commodities and services provided to renters and drivers.

Article 37	2. Information recorded by In-vehicle Equipment may be disclosed to third parties <u>when it is deemed necessary to provide such relevant parties (people involved in an accident or other problems, insurance company, franchisee, etc.) with the information to resolve an accident or other problems involving our services or the rented vehicle.</u>	2. Information recorded by In-vehicle Equipment may be disclosed to third parties in the following cases: (1) When it is deemed necessary to resolve an accident or other problems involving our services or the rented vehicle. (Recipients: The partner insurance company of the Company and the people involved in the accident or problem) (2) Cases falling under Paragraph 4 of Article 36.
Article 38	1. The Renter and the Driver shall unconditionally agree that when the Rental Car is equipped with a dash cam, the driving conditions of the Renter or the Driver are recorded, and that the Company shall use such records (including <u>personal information received from the Renter or the Driver</u>) in the following <u>case</u> .	1. The Renter and the Driver shall unconditionally agree that when the Rental Car is equipped with a dash cam, the driving conditions of the Renter or the Driver are recorded, and that the Company shall use such records (including Usage Information) in the following cases:
Article 38 1.	<u>(Deleted)</u>	(2) Cases where the Company shall use the records for marketing analysis in order to increase the satisfaction of renters, drivers, and other customers, such as for improvement of commodities and services provided to renters and drivers.
Article 38	2. Information recorded with the dash cam may be disclosed to third parties <u>when it is deemed necessary to provide such relevant parties (people involved in an accident or other problems, insurance company, franchisee, etc.) with the information to resolve an accident or other problems involving our services or the rented vehicle.</u>	2. Information recorded with the dash cam may be disclosed to third parties in the following cases: (1) When it is deemed necessary to resolve an accident or other problems involving our services or the rented vehicle. (Recipients: The partner insurance company of the Company and the people involved in the accident or problem) (2) Cases falling under Paragraph 4 of Article 36

Article 42	<p>2. In the following cases, the Company may be provided by the car's manufacturer or other parties with usage information obtained by such parties from In-vehicle Devices and may use <u>or provide third parties with</u> such information linked to <u>User Information</u> in the Company's possession. <u>In this case, the Company shall handle the information in accordance with the provisions of each paragraph of Article 36.</u></p> <p>(1) As judged necessary <u>to provide such relevant parties (people involved in an accident or other problems, insurance company, franchisee, etc.) with the information</u> to resolve accidents, problems, or other issues concerning the Service and the Rental Car.</p>	<p>2. In the following cases, the Company may be provided by the car's manufacturer or other parties with usage information obtained by such parties from In-vehicle Devices and may use such information linked to personal information on the Renter in the Company's possession:</p> <p>(1) As judged necessary to resolve accidents, problems, or other issues concerning the Service and the Rental Car</p>
Special Provisions for the ビット Go Service	<p>2. The ビット Go service (hereinafter referred to as "ビット Go") refers to the service where the driver's license of a member is registered upon using a service (hereinafter referred to as <u>the</u> "Target Service") among the respective services operated by the companies of the PARK24 GROUP.</p> <p>(https://www.park24.co.jp/en/company/about/group.html). It allows members to carry out the procedures for rental and return of a Rental Car of the Company using the Target Service membership <u>pass</u>.</p>	<p>2. The ビット Go service (hereinafter referred to as "ビット Go") refers to the service where the driver's license of a member is registered upon using a service (hereinafter referred to as "Target Service") among the respective services operated by the companies of the PARK24 GROUP.</p> <p>(https://www.park24.co.jp/en/company/about/group.html). It allows members to carry out the procedures for rental and return of a Rental Car of the Company using the Target Service membership card.</p>
	<p>Supplementary Provision: This Agreement shall take effect starting <u>April 1, 2026</u>.</p>	<p>Supplementary Provision: This Agreement shall take effect starting June 1, 2023.</p>