

Special Agreement for Online Settlements by Credit Card (for overseas)

TIMES MOBILITY CO., LTD. (hereinafter referred to as “Company”) has hereby established this Special Agreement for Online Settlements by Credit Card to apply when rental vehicle reservations made on the website operated by the Company are paid for with the use of credit cards. Agreement to the terms and conditions listed herein is a prerequisite for online settlements by credit card. Failure to agree to the terms and conditions will invalidate the option of online settlement by credit card on the website.

Article 1: Special Agreement under the Times CAR RENTAL Terms and Conditions

This Special Agreement contains supplementary provisions to the Times CAR RENTAL Terms and Conditions (hereinafter referred to as “Terms and Conditions”) stipulated by TIMES MOBILITY CO., LTD. (hereinafter referred to as “Company”). It applies to persons who reserve vehicles (hereinafter referred to as “Rental Car”) through the Times CAR RENTAL website operated by the Company (hereinafter referred to as “Website”) and settle the rental fees by credit card in accordance with the Company’s Terms and Conditions.

Article 2: Online Settlement by Credit Card

1. The service for settling rental fees by credit card (hereinafter referred to as “Online Settlement by Credit Card”) is available when reserving a Rental Car on the Website operated by the Company.
2. The credit cards that can be used for online settlement are restricted to those issued in the name of the person who made the reservation (hereinafter referred to as “Applicant”) for a Rental Car on the Website.

Article 3: Accepted Credit Cards

1. The credit cards that can be used for online settlement are listed below.
 - VISA card
 - JCB card
 - American Express card
 - Diners Club card
 - Mastercard
2. If the credit card company refuses payment with the credit card that the Applicant is using for online settlement for any reason whatsoever, the Applicant will not be

permitted to use the said credit card for online settlement purposes. In this event, the Applicant must use a different credit card.

Article 4: Entry of Credit Card Details

The Applicant must enter correctly the membership number (card number) and the expiration date of the credit card to be used for online settlement. The Company retains the right to refuse the Rental Car reservation if the Applicant entered these details incorrectly; we also retain the right to cancel the reservation if it is discovered that the details were entered incorrectly only after the reservation has been made.

Article 5: Prohibition of the Illegal Use of Credit Cards and Incorrect Entry of Information

The Applicant may not use the credit card used for online settlement purposes illegally or enter incorrect credit card information. The Company retains the right to cancel reservations if it is discovered that the card has been used illegally or incorrect information has been entered. The Company cannot be held liable in any way for canceling reservations in this event. We retain the right to seek compensation from the Applicant in the event of damages having to be paid by the Company or third parties as a direct result of illegal usage of credit card or incorrect entry of credit card information.

Article 6: Credit Card Transaction Format

Online settlement by credit card is a transaction between the Applicant via the credit card company and the Company, and the Company name will be listed on all payment details, etc., issued by the credit card company as the supplier concerned. Also, the date of credit card transaction will be the date on which the reservation took effect. As a consequence of this, rental vehicle fees paid as a deposit will be deducted prior to use of the vehicle in question.

Article 7: Reservation Cancellation Fees

The reservation cancellation fees listed below will be incurred in the event of the Applicant cancelling reservations that have been paid for with the use of online credit card settlement for personal reasons. Reservations will be deemed to be cancelled in the event that the procedures for concluding the Rental Car Rental Agreement have not been commenced within one (1) hour of the rental start time.

- Up until seven (7) days prior to the scheduled pick-up time of the reserved vehicle:

Free of charge

- Between six (6) days and three (3) days prior to the scheduled pick-up time of the reserved vehicle: 20% of the basic rental fee
- Between two (2) days and the day prior to the scheduled pick-up time of the reserved vehicle: 30% of the basic rental fee
- On the day of the scheduled pick-up of the reserved vehicle or after the scheduled pick-up time: 50% of the basic rental fee The reservation cancellation fee is limited to JPY 6,600 (JPY 6,000 plus tax). No reservation cancellation fee will be incurred if the reservation is cancelled within 24 hours after it has been made.

Article 8: Changes to Reservations

1. Any changes to reservations after the completion of Online Credit Card Settlement must be carried out in alignment with methods prescribed by the Company.
2. In the event of changes to reservations, the date of credit card transaction stipulated in Article 6 is amended to the new date of reservation if the payment of the rental fee is changed, but the date of credit card transaction will be the same if the payment of the rental fee is not changed. Also, reservation cancellation fees as stipulated in Article 7 are calculated in accordance with the reserved rental start time after changes are made to the reservation.
3. Each reservation may be changed up to a maximum of three (3) times.

Article 9: Payment Deadlines

The deadlines for online credit card settlement vary in accordance with the credit card company. In the event of reservations being canceled after the first deadline prescribed by the credit card company since making the reservation arrives, the rental fees withdrawn as deposits will be refunded. However, if the rental fee paid as a deposit for a new reservation is withdrawn between the date of refund and the deadline stipulated by the credit card company, the sum of the rental fee for the new reservation will offset an equivalent sum of the rental fee to be refunded.

Article 10: Miscellaneous

The stipulations laid down in the Times CAR RENTAL Terms and Conditions will apply for all pertinent matters not stipulated within this Special Agreement.

Article 11: Modification of these Special Conditions

1. The Company may modify these Special Conditions by the methods provided for in

the following paragraph without prior approval from the person who made the reservation.

2. The Company shall modify these Special Conditions by posting the modifications on our homepage or by notifying the person who made the reservation in the appropriate way in light of such modifications.

3. Modification of these Special Conditions made pursuant to the preceding paragraph shall become effective on the effective date posted on our homepage or specified in the appropriate way of notice mentioned in the preceding paragraph.

Established June 2011

Amended August 2016

Amended March 2017

Amended September 2017

Amended November 2019

Amended April 2020

Amended April 2021