

## Times CAR RENTAL Terms and Conditions: Comparison of New vs. Old Terms and Conditions (revised April 1, 2021)

Article	New Text	Previous Text
Article 1: Application of Agreement, Paragraph 3	3. If the Renter has designated another Driver as described in Article 7, Paragraph 1, then the Renter shall ensure that the other Driver understands and complies with the provisions of this Agreement that concern the Driver.	3. If the Renter has designated another Driver as described in Article 7, Paragraph 1, then the Renter shall ensure that the other Driver understands and complies with the provisions of this Agreement that concern the Driver.
Article 4: Reservation Cancellations, etc., Paragraph 6	6. The Company shall promptly notify the Renter according to the method it determined in advance when it is not possible to rent out a Rental Car reserved by the Renter due to natural disasters, accidents, theft, vehicle malfunctions or defects, recalls, delayed return by other renters, malfunctions in telecommunications operations, such as landline phones, mobile phones, smartphones, or internet connections, malfunctions or bugs in the system used to run the Company's Rental Car operations, or other reasons that cannot be attributed to the Company, or when it objectively deems inappropriate to rent out a vehicle to the Renter. In such a case, when it is not possible to rent out a Substitute Rental Car, or when the Renter does not agree to rent a Substitute Rental Car, the reservation shall be deemed to have been canceled. If a reservation has been canceled, the Company shall reimburse the Renter the reservation fee received, and the Company shall not be liable for any damage incurred by the Renter due to the cancellation of such reservation.	6. The Company shall promptly notify the Renter according to the method it determined in advance when it is not possible to rent out a Rental Car reserved by the Renter due to natural disasters, accidents, theft, vehicle malfunctions or defects, recalls, delayed return by other renters, malfunctions in telecommunications operations such as landline phones, mobile phones, or internet connections, malfunctions or bugs in the system used to run the Company's Rental Car operations, or other force majeure events which cannot be attributed to the Company, or when it objectively deems inappropriate to rent out a vehicle to the Renter. In such a case, when it is not possible to rent out a Substitute Rental Car, or when the Renter does not agree to rent a Substitute Rental Car, the reservation shall be deemed to have been cancelled. If a reservation has been cancelled, the Company shall reimburse the Renter the reservation fee received, and the Company shall not be liable for any damage incurred by the Renter due to the cancellation of such reservation.
Article 5: Lack of an Agreement	Article 5: Lack of an Agreement The Company and the Renter shall apply or handle matters in accordance with the provisions of the preceding article in the event that there is no agreement, including cancellation of reservations or failure to conclude a rental agreement.	Article 5: Exemptions Except in the cases provided for in the preceding Article, both the Company and the Renter shall not assume any liability whatsoever if a reservation is cancelled or a Rental Agreement is not concluded.
Article 7: Concluding a Rental Agreement, Paragraph 1	1. Pursuant to 2 (10) and (11) of the Basic Instructions Concerning Rental Vehicles (National Passenger Car No. 48, July 1, 2019) issued by the competent authority, the Company is required to state the driver's name, address, type of driver's license, and driver's license number on the rental ledger (rent payment stub) and the rental certificate as provided for in paragraph 1 of Article 9, or affix a copy of the driver's driving license; thus, when concluding the Rental Agreement, the Company shall request that the Renter present and submit a copy of the driver's license of the Renter or the driver designated by the Renter (hereinafter referred to as "Driver") with which the Renter and the Driver shall comply. The copy of the driver's license and all other documents submitted by the Renter or the Driver at the time when the Rental Agreement is concluded shall not be returned to them by the Company for any reason.	1. Pursuant to 2 (10) and (11) of the Basic Instructions Concerning Rental Vehicles (Passenger Car No. 138, June 13, 1995) issued by the competent authority, the Company is required to state the driver's name, address, type of driver's license, and driver's license number on the rental ledger (rent payment stub) and the rental certificate as provided for in paragraph 1 of Article 9, or affix a copy of the driver's driving license; thus, when concluding the Rental Agreement, the Company shall request the Renter to present and submit a copy of the driver's license of the Renter or the driver designated by the Renter (hereinafter referred to as "Driver"), with which the Renter and the Driver shall comply. The copy of the driver's license and all other documents submitted by the Renter or the Driver at the time when the Rental Agreement is concluded shall not be returned to them by the Company for any reason.
Article 7: Concluding a Rental Agreement, Paragraph 7	7. When a reservation agreement with the Renter is already in place and the Company has judged reasonably, based on the outcome of the checking prescribed in paragraphs 1 to 4 of this Article, that it is not appropriate to conclude the Rental Agreement for any of the reasons provided for in paragraph 1 of Article 8, or when the Renter has not complied with the checking and other provisions in paragraphs 1 to 4 of this Article, the cancellation of the reservation shall be deemed attributable to the Renter's circumstances. In such a case, the Renter shall pay the Company the reservation cancellation fee pursuant to paragraph 4 of Article 4. However, this shall not apply in a case of applying the provisions of that paragraph for reasons that can be attributed to the Company, such as when the grounds for the Company's judgment were nonfactual.	7. When a reservation agreement with the Renter is already in place and the Company has judged, based on the outcome of the checking prescribed in paragraphs 1 to 4 of this Article, that it is not appropriate to conclude the Rental Agreement due to any of the reasons provided for in paragraph 1 of Article 8, or when the Renter has not complied with the checking and other provisions in paragraphs 1 to 4 of this Article, the cancellation of the reservation shall be deemed attributable to the Renter's circumstances. In such a case, the Renter shall pay the Company the reservation cancellation fee pursuant to paragraph 4 of Article 4. If the reservation cancellation fee has been paid when a reservation fee had been paid, the Company shall reimburse the Renter the reservation fee.

Article 8: Refusal to Conclude a Rental Agreement, Paragraph 1, Subparagraph 12	(12) Violation of the terms and conditions or agreements concerning services provided by a PARK24 GROUP company ( <a href="https://www.park24.co.jp/company/about/group.html">https://www.park24.co.jp/company/about/group.html</a> ); suspension or cancellation of user eligibility for use of such a service, which shall qualify as grounds for suspension or cancellation of user eligibility under such terms and conditions or agreements.	(12) Violation of the terms and conditions or agreements concerning services provided by a PARK24 GROUP company; suspension or cancellation of membership eligibility for use of such a service, which shall qualify as grounds for suspension or cancellation of membership eligibility under such terms and conditions or agreements.
Article 8: Refusal to Conclude a Rental Agreement, Paragraph 1, Subparagraph 13	(13) When the Company reasonably deems the rental to be inappropriate.	(13) When the Company deems the rental to be inappropriate.
Article 8: Refusal to Conclude a Rental Agreement, Paragraph 2	2. In any of the cases provided for in the preceding paragraph, when a reservation agreement with the Renter is already in place, the cancellation of the reservation shall be deemed attributable to the Renter's circumstances, and the Renter shall pay the Company the reservation cancellation fee pursuant to paragraph 4 of Article 4. However, this shall not apply in a case of applying the provisions of that paragraph for reasons that can be attributed to the Company, such as when the grounds for the Company's judgment were nonfactual.	2. In any of the cases provided for in the preceding paragraph, when a reservation agreement with the Renter is already in place, the cancellation of the reservation shall be deemed attributable to the Renter's circumstances, and the Renter shall pay the Company the reservation cancellation fee pursuant to paragraph 4 of Article 4. If the reservation cancellation fee has been paid when a reservation fee had been paid, the Company shall reimburse the Renter the reservation fee.
Article 10: Rental Fees, Paragraph 4	4. In the event that, during the rental period, the Renter or the Driver uses a toll road, hourly parking, or other services provided by another company, the Renter or the Driver shall be responsible for settlement of the usage charges or other charges incurred from such use.	(Newly established)
Article 10: Rental Fees, Paragraph 5	5. The Renter or the Driver shall be deemed to have consented to the following: if in the case described in the preceding paragraph the Renter or the Driver has used the ETC System and the company operating the toll road or a similar party ("expressway operating company etc." hereinafter) has made an inquiry or other contact to the Company regarding the state of use of the toll road by the Renter or the Driver, the Company may disclose to the expressway operating company etc. information concerning the user.	(Newly established)
Article 16: Early Termination of Rental Due to Reasons Attributable to the Renter, Paragraph 2	2. In the event that, during the rental period, the Renter or the Driver parks on private property or other locations where parking is prohibited without permission, and the Company is required by the landowner, police, or other concerned parties to remove the Rental Car, the Company may remove or collect the Rental Car upon judging that it is difficult for the Renter or the Driver to immediately remove the Rental Car.	2. In the event that, during the rental period, the Renter or the Driver parks on private property or other locations where parking is prohibited without permission, and the Company is required by the landowner, police, or other concerned parties to remove the Rental Car, the Company may remove or collect the Rental Car upon judging that it is difficult for the Renter or the Driver to immediately remove the Rental Car.
Article 19: Regular Inspections and Maintenance, Paragraph 3	3. When, upon conducting the inspections provided for in paragraph 1 or checking the vehicle prior to rental, the Company deems the use of the Rental Car to be difficult, the reservation agreement entered into by the Renter in accordance with paragraph 5 of Article 4 shall be canceled. In such a case, the Company shall endeavor to inform the Renter of another rental car to the extent feasible in light of the state of utilization of rental cars but shall not bear any other liability.	3. When, upon conducting the inspections provided for in paragraph 1 or checking the vehicle prior to rental, the Company deems the use of the Rental Car to be inappropriate, the reservation agreement entered into by the Renter in accordance with paragraph 5 of Article 4 shall be cancelled. The Company shall not be liable for any damage or loss incurred by the Renter following the cancellation of such reservation agreement.
Article 22: Prohibited Acts, Subparagraph 10	(10) When a pet has been carried in the vehicle without the Company's permission; and	(Newly established)
Article 22: Prohibited Acts, Subparagraph 11	(11) When kerosene, gasoline, or other hazardous materials, or articles that could be dangerous or harmful to the health of the Company or other users, such as radioactive materials or infectious disease samples, have been loaded	(Newly established)

	onto the vehicle without the Company's permission.	
Article 24: Liability for Compensation, Paragraph 3	3. Notwithstanding the other provisions of this Agreement, when damage has been incurred to the Renter for reasons attributable to the Company in connection with the Rental Agreement (unless due to intent or gross misconduct on the part of the Company), the Company shall be responsible for compensation resulting from breach of contract or torts, up to an amount equivalent to the rental fees in such Rental Agreement, limited to actual damages incurred under normal conditions. The Company shall not be liable for compensation for damages incurred because of exceptional circumstances or for loss of profits.	3. Unless due to intent or gross misconduct on the part of the Company, when damage has been incurred to the Renter due to reasons attributable to the Company upon the performance of the Rental Agreement, the Company shall be responsible for compensation resulting from breach of contract or torts, up to an amount equivalent to the rental fees in such Rental Agreement, limited to actual damages incurred under normal conditions. The Company shall not be liable for compensation for damages incurred due to exceptional circumstances or for loss of profits.
Article 25: Compensation, Paragraph 1	1. The Company shall pay the Renter, within the following limits, the compensation for damages borne by the Renter for an accident during use as provided for in paragraph 2 of the preceding Article in accordance with the insurance agreement concluded with regard to the Rental Car and the compensation system prescribed by the Company.	1. The Company shall pay the Renter, within the following limits, the compensation for damages borne by the Renter as provided for in paragraph 2 of the preceding Article, in accordance with the insurance agreement concluded with regard to the Rental Car and the compensation system prescribed by the Company.
Article 26: Measures in Case of Parking Violations, etc., Paragraph 4	4. If reasonably deemed necessary by the Company, the Company may submit to the police and the Public Safety Commission the Acknowledgement Letter and Rental Conditions, information of the Renter or the Driver registered with the Company, and documentation, such as data containing information, such as the license plate number of the Rental Car rented to the Renter, to which the Renter and the Driver shall consent in advance.	4. If deemed necessary by the Company, the Company may submit to the police and the Public Safety Commission the Acknowledgement Letter and Rental Conditions, information of the Renter or the Driver registered with the Company, and documentation, such as data containing information, such as the license plate number of the Rental Car rented to the Renter, to which the Renter and the Driver shall consent in advance.
Article 26: Measures in Case of Parking Violations, etc., Paragraph 8	8. If the Renter needs to pay the fine and other fees for the parking violation in accordance with the provisions of paragraph 1, and the Renter does not comply with the Company's instructions to perform the procedures for the violation pursuant to paragraph 2 or the Company's request to sign the Acknowledgement Letter provided for in paragraph 2, the Company may demand a parking violation fee in an amount prescribed separately (hereinafter referred to as "Parking Violation Fee") and appropriate such fee to the abandonment parking fine prescribed in paragraph 6 and the parking violation penalty fee.	8. If the Renter needs to pay the fine and other fees for the parking violation in accordance with the provisions of paragraph 1, and the Renter does not comply with the Company's instructions to perform the procedures for the violation pursuant to paragraph 2 or the Company's request to sign the Acknowledgement Letter provided for in paragraph 2, the Company may demand a parking violation fee in an amount prescribed separately (hereinafter referred to as "Parking Violation Fee") and appropriate such fee to the abandonment parking fine prescribed in paragraph 5 and the parking violation penalty fee.
Article 26: Measures in Case of Parking Violations, etc., Paragraph 11	11. If information has been registered in the All Japan Rent-a-Car Association System in accordance with the provisions of paragraph 7, the Company shall delete the data registered in the System when the order to pay the abandonment parking penalty fee has been revoked due to the fine having been paid, etc., or when the amount demanded by the Company in accordance with the provisions of paragraph 6 has been paid to the Company in full.	11. If information has been registered in the All Japan Rent-a-Car Association System in accordance with the provisions of paragraph 7, the Company shall delete the data registered in the System when the order to pay the abandonment parking penalty fee has been revoked due to the fine having been paid, etc., or when the amount demanded by the Company in accordance with the provisions of paragraph 5 has been paid to the Company in full.
Article 26: Measures in Case of Parking Violations, etc., Paragraph 12	12. When the Company incurs losses from a problem or accident due to illegal parking of the Rental Car (including repair costs and towing fees in case the illegally parked Rental Car has been damaged), the Renter shall be liable for compensation therefrom.	12. When the Company incurs losses from a problem or accident due to illegal parking of the Rental Car (including repair costs and towing fees in case the illegally parked Rental Car has been damaged), the Renter shall be liable for compensation therefrom, and the Company shall not be liable for any damages incurred by the Renter or the Driver as a result of the said problem or accident.
Article 29: Measures for Malfunctions, etc., Paragraph 4	4. If the Rental Car can no longer be used because of malfunctions that have arisen despite the Company conducting regular inspections and maintenance work prescribed in Article 19, the Renter shall not hold the Company liable for any damages incurred as a result of such malfunctions, except for reasons that can be attributed to the Company.	4. If the Rental Car can no longer be used due to malfunctions which have arisen despite the Company conducting regular inspections and maintenance work prescribed in Article 19, the Renter shall not hold the Company liable for any damages incurred as a result of such malfunctions.

<p>Article 30: Exemptions Due to Force Majeure Events, Paragraph 2</p>	<p>2. If the Company is unable to rent out a Rental Car because of natural disasters, accidents, theft, vehicle malfunctions or defects; delayed return by other renters; malfunctions in telecommunications operation of landline phones, mobile phones, smartphones, or internet connections; malfunctions or bugs in the system used to run the Company's Rental Car operations; or other reasons that cannot be attributed to the Company, the Company shall not be liable for compensation for damages suffered by the Renter as a result thereof.</p>	<p>2. If the Company is unable to rent out a Rental Car due to natural disasters, accidents, theft, vehicle malfunctions or defects, delayed return by other renters, malfunctions in telecommunications operations such as landline phones, mobile phones, or internet connections, malfunctions or bugs in the system used to run the Company's Rental Car operations, or other force majeure events which cannot be attributed to the Company, the Company shall not be liable for compensation for damages suffered by the Renter as a result thereof.</p>
<p>Article 32: Checks Upon Return, etc., Paragraph 3</p>	<p>3. When returning the Rental Car, the Renter shall, at his/her own responsibility, confirm that there are no items left behind (hereinafter referred to as "Items Left Behind") in the Rental Car that belong to the Renter or passengers.</p>	<p>3. When returning the Rental Car, the Renter shall, at his/her own responsibility, confirm that there are no items left behind (hereinafter referred to as "Items Left Behind") in the Rental Car that belong to the Renter or passengers. The Company shall not be liable for any Items Left Behind after the return of the Rental Car.</p>
<p>Article 33: Handling of Items Left Behind, Paragraph 2</p>	<p>2. The Company shall not be obligated to check for any Items Left Behind in the Rental Car. the Renter shall assume responsibility for damages incurred by the Renter, passengers, or other third parties as a result of Items Left Behind.</p>	<p>2. The Company shall not be obligated to check for any Items Left Behind in the Rental Car and shall not be in any way liable for compensation for damages incurred by the Renter, passengers, or other third parties as a result of Items Left Behind.</p>
<p>Article 36: Purposes of Handling of Personal Information, Paragraph 2, Subparagraph 4</p>	<p>(4) When there is a particular need to do so for purposes of contributing to the public health or promoting the sound rearing of children, and it would be difficult to obtain the consent of the individual concerned</p>	<p>(Newly established)</p>
<p>Article 36: Purposes of Handling of Personal Information, Paragraph 2, Subparagraph 5</p>	<p>(5) When it is necessary to cooperate in the performance by a national or local government agency or a party entrusted with authority by such an agency of activities prescribed by laws or regulations and obtaining the consent of the individual concerned could impede the execution of such activities</p>	<p>(4) When it is necessary to cooperate in the performance, by a national or local government agency or a party entrusted with authority by such an agency, of activities prescribed by laws or regulations, and obtaining the consent of the individual concerned could impede the execution of such activities</p>
<p>Article 36: Purposes of Handling of Personal Information, Paragraph 2, Subparagraph 8</p>	<p>(8) In the cases described under Paragraphs 3 to 8</p>	<p>(7) In the cases described under Paragraphs 3 to 7</p>
<p>Article 36: Purposes of Handling of Personal Information, Paragraph 6, Subparagraph 1</p>	<p>(1) When the Company has been ordered to pay the abandonment fine provided in Article 51-4 (4) of the Road Traffic Act.</p>	<p>(1) When the Company has been ordered to pay the abandonment fine provided in Article 51-4 (1) of the Road Traffic Act;</p>
<p>Article 36: Purposes of Handling of Personal Information, Paragraph 6, Subparagraph 2</p>	<p>(2) When the full amount of expenses for parking violations provided for in paragraph 6 of Article 26 has not been paid to the Company.</p>	<p>(2) When the full amount of expenses for parking violations provided for in paragraph 5 of Article 26 has not been paid to the Company; or</p>
<p>Article 36: Purposes of Handling of Personal Information, Paragraph 7, Subparagraph 1</p>	<p>(1) Primary Usage Information Rental information (vehicle model, date and time, station, mileage, fees, bonuses, promotions, compensation package, options, liabilities from accidents, etc.), information on reservations (method, date and time, changes, cancellations, etc.), Rental Car's GPS device, dashcam, recorded information of devices installed in the vehicle, etc.</p>	<p>(1) Primary Usage Information Rental information (vehicle model, date and time, station, mileage, fees, bonuses, promotions, compensation package, options, liabilities from accidents, etc.), information on reservations (method, date and time, changes, cancellations, etc.), Rental Car's GPS device, dash cam, recorded information of devices installed in the vehicle, etc.</p>

<p>Article 36: Purposes of Handling of Personal Information, Paragraph 8</p>	<p>8. The Company may provide personal information provided to it to third parties as described below. (1) Purposes of provision to third parties To provide information on relevant users to expressway operating companies in the cases described in paragraph 5 of Article 10 (2) Items of personal information provided Name, address, telephone no. (and other information requested by expressway operating companies for the purposes described in the preceding paragraph) (3) Means or method of provision By post, by fax, orally (by telephone) (4) Recipients of provision of subject information Expressway operating companies of facilities used by the Renter or Driver</p>	<p>(Newly established)</p>
<p>Article 37: GPS Function, Paragraph 2, Subparagraph 1</p>	<p>(1) When it is deemed necessary to resolve an accident or other problems involving our services or the rented vehicle. (Recipients: The partner insurance company of the Company and the people involved in the accident or problem)</p>	<p>(1) When it is deemed necessary to resolve an accident or other problems involving our services or the rented vehicle. (Recipients: The partner insurance company of the Company and the people involved in the accident or problem)</p>
<p>Article 38: Dash Cam, Paragraph 2, Subparagraph 1</p>	<p>(1) When it is deemed necessary to resolve an accident or other problems involving our services or the rented vehicle. (Recipients: The partner insurance company of the Company and the people involved in the accident or problem)</p>	<p>(1) When it is deemed necessary to resolve an accident or other problems involving our services or the rented vehicle (Recipients: The partner insurance company of the Company and the people involved in the accident or problem).</p>
<p>Article 38: Dash Cam, Paragraph 3</p>	<p>3. Information recorded with the dashcam shall be saved for a certain period of time (roughly one week after it was obtained) and then promptly deleted after the end of that period.</p>	<p>3. Information recorded with the dash cam shall be saved for a certain period of time (roughly three months after it was obtained) and then promptly deleted after the end of that period.</p>
<p>Article 40: Rental Suspension, Paragraph 2</p>	<p>2. The Renter shall consent to the fact that delay or suspension of the rental may occur for the aforementioned reasons prior to commencing use of the Service.</p>	<p>2. The Company shall not be liable for any losses incurred by the Renter from the delay or suspension of the rental due to the aforementioned reasons.</p>
<p>Article 41: (Change of Communication Network, System, Software, and Other Items, and Exemption from Liability), Paragraph 1</p>	<p>1. The Company shall reserve the right to fix, update, or suspend the operations of the communication network, system, software, and other items relating to the rental, at its discretion, without giving notification or obtaining the consent of the Renter.</p>	<p>1. The Company shall reserve the right to fix, update, or suspend the operations of the communication network, system, software, and other items relating to the rental, without giving notification or obtaining the consent of the Renter. The Company shall not be liable for any losses incurred by the Renter due to the aforementioned reasons.</p>
<p>Article 41: (Change of Communication Network, System, Software, and Other Items, and Exemption from Liability), Paragraph 3</p>	<p>3. The Company makes no guarantee regarding the precision, accuracy, completeness, or operation of GPS systems installed in rental cars.</p>	<p>(Newly established)</p>
<p>Article 43: Detailed Regulations Paragraph 2</p>	<p>2. When detailed regulations have been prescribed separately, the Company shall display such regulations on its website, price lists, and other materials. The same shall apply when detailed regulations are changed.</p>	<p>2. When detailed regulations have been prescribed separately, the Company shall display such regulations in the Company's sale offices and include them in its website, price lists, and other materials. The same shall apply when detailed regulations are changed.</p>
<p>Article 44: Amendment of Terms &amp; Conditions, Paragraph 2</p>	<p>2. Modification of this Agreement and other Terms &amp; Conditions shall be made by posting the modifications on our homepage set forth in Paragraph 9 of Article 36 or by notifying the Renter in the appropriate way in light of the modifications.</p>	<p>2. Modification of this Agreement and other Terms &amp; Conditions shall be made by posting the modifications on our homepage set forth in Paragraph 8 of Article 36 or by notifying the Renter in the appropriate way in light of the modifications.</p>

Article 45: Granting of Power of Attorney	<p>1. The Company may grant the power of attorney to the Renter in cases in which, during use of the Service, the Renter needs to purchase products sold by other companies or to use services provided by other companies pursuant to sales contracts, usage contracts, etc. concluded by the Company.</p> <p>2. When the Company grants the power of attorney to the Renter, the scope of such power of attorney shall be as stipulated in this Agreement or on the website described in Paragraph 9 of Article 36. The Renter may act on the Company's behalf within the scope of the power of attorney granted to the Renter.</p> <p>3. The Renter shall be liable for compensation for any damage suffered by the Company or another party due to misuse of the power of attorney, or acts deviating from the scope of the power of attorney specified by the Company, by the Renter.</p>	(Newly established)
Special Provisions for Rental of Plug-in Hybrid Vehicles and Electric Vehicles	Chapter 8 – Special Provisions for Rental of Plug-in Hybrid Vehicles and Electric Vehicles Article 47: Use of Electric Vehicles	Special Provisions for Rental of Plug-in Hybrid Vehicles and Electric Vehicles
Article 47: Use of Electric Vehicles, Paragraph 4	4. The Renter or the Driver company shall assume responsibility for accidents, problems, and other issues for reasons attributable to the Renter or the Driver, such as incorrect handling of the Electric Vehicle or Charger or negligence.	4. The Company shall not assume responsibilities for accidents, problems, and other issues due to reasons attributable to the Renter or the Driver, such as incorrect handling of the Electric Vehicle or Charger or negligence.
Article 47: Use of Electric Vehicles, Paragraph 5	5. When returning the Electric Vehicle, the Renter and the Driver shall follow the provisions in Article 32 and Article 34 and connect the charging cable of the Charger to the charging equipment of the Electric Vehicle. If the Renter or the Driver returns the Electric Vehicle without connecting the charging cable of the Charger to the Electric Vehicle, the Renter and the Driver shall be pay for the required fees and damages in case a subsequent rental problem occurs.	5. When returning the Electric Vehicle, the Renter and the Driver shall follow the provisions in Article 32 and Article 34 of the Times CAR RENTAL Terms and Conditions and connect the charging cable of the Charger to the charging equipment of the Electric Vehicle. If the Renter or the Driver returns the Electric Vehicle without connecting the charging cable of the Charger to the Electric Vehicle, the Renter and the Driver shall be pay for the required fees and damages in case a subsequent rental problem occurs.
Article 47: Use of Electric Vehicles, Paragraph 7	7. If the Electric Vehicle cannot be used because of an undercharge, the Renter shall be held liable, and the Renter and the Driver shall bear the towing fees and all expenses required to return the Electric Vehicle to the designated place.	7. If the Electric Vehicle cannot be used due to undercharge, the Company shall not be held liable, and the Renter and the Driver shall bear the towing fees and all expenses required to return the Electric Vehicle to the designated place.
Special Provisions for the ビット Go Service, Paragraph 3	3. In case the Renter uses the Service, notwithstanding the provisions in paragraph 1 of Article 7, the Company shall check the driver's license of the Renter or the Driver by requesting that the Renter or the Driver present their driver's license and submit a copy thereof, or by verifying the information pertaining to the driver's license of the Renter or the Driver as registered in the Target Service. The rental certificate stipulated in Article 9 shall be issued online.	3. In case the Renter uses the Service, notwithstanding the provisions in paragraph 1 of Article 7 of the Times CAR RENTAL Terms and Conditions, the Company shall check the driver's license of the Renter or the Driver by requesting the Renter or the Driver to present their driver's license and submit a copy thereof, or by verifying the information pertaining to the driver's license of the Renter or the Driver as registered in the Target Service. The rental certificate stipulated in Article 9 of the Times CAR RENTAL Terms and Conditions shall be issued online.
Special Provisions for the ビット Go Service, Paragraph 4	4. When using the Service, the Renter and the Driver may, notwithstanding the provisions in paragraph 1 of Article 32 presence of our Company, provided that the Company has given its consent.	4. When using the Service, the Renter and the Driver may, notwithstanding the provisions in paragraph 1 of Article 32 of the Times CAR RENTAL Terms and Conditions, return the Rental Car even without the presence of our Company, provided that the Company has given its consent.

\* Changes to article numbers only resulting from the addition of new articles are not included.

## Special Agreement on Online Settlement by Credit Card: Comparison of New vs. Old Agreement (revised April 1, 2021)

Article	New Text	Previous Text
Article 4: Entry of Credit Card Details	The Applicant must enter correctly the membership number (card number) and the expiration date of the credit card to be used for online settlement. The Company retains the right to refuse the Rental Car reservation if the Applicant entered these details incorrectly; we also retain the right to cancel the reservation if it is discovered that the details were entered incorrectly only after the reservation has been made.	The Applicant must enter correctly the membership number (card number) and the expiration date of the credit card to be used for online settlement. The Company retains the right to refuse the Rental Car reservation if the Applicant entered these details incorrectly; we also retain the right to cancel the reservation if it is discovered that the details were entered incorrectly only after the reservation has been made. The Company cannot be held liable for refusing or canceling reservations in this event.